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The IT Service Professionals

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## Professional IT solutions for any size business

We are an innovative, dynamic IT company based in Swindon, offering complete solutions to businesses of all sizes. IT is at the heart of every company and we know that downtime or corruption can make or break your reputation. With over 20 years of combined IT experience in retail, Internet Service Provider (ISP) and industrial backgrounds we can deliver a comprehensive knowledge of IT products, network structures and solutions – ensuring that GHS can add value where it matters most.

We are proud to be qualified by Microsoft® to offer their market leading products to our clients. In doing so, we always avoid the "gimmicks" of any short term quick fixes. We prefer a more professional long term solution to any IT need whilst providing an affordable, reliable and desirable service. Our primary focus is to ensure that your systems are safe, secure and working at optimal levels – with minimal downtime.

### Your virtual IT Department

You can consider GHS as the outsourced IT department of your business. Whether you need advice on printer problems, or are considering a full office move with a new network infrastructure and connected home working, we can help. Take advantage of our IT purchasing power and enjoy lower prices - our experience means that we really are the one IT contact you need for:

- Broadband, e-mail, Internet
- Network & server consultancy from trouble shooting, installation, through to ongoing maintenance and support
- Security auditing on your network and recommendations for improvements
- Fully functional home working solutions that mean you can work from home but be integrated with your office network
- Remote access of your servers and desktop PCs, for faster response and problem solving – providing pro-active support with minimum on-site disruption
- PC software support
- Hardware & software procurement at reduced prices and installation
- Maintenance support contracts to ensure minimal downtime
- Out of hours support arrangements are also available
- Network Cabling
- Latest technology wireless solutions

Some of the many products we can source for you are:

Dell • HP • Sophos Anti-virus/spam • Microsoft • Intel • Toshiba  
Servers • PC's • Laptops • Printers • Monitors

### Microsoft Accredited Professional Expertise

Our two Technical Directors are Microsoft® Certified Systems Engineers (MCSE) which means they have demonstrated world class IT knowledge, coupled with vast practical experience in order to gain this accreditation. An MCSE is a Microsoft® recognised expert in Windows systems, networking hardware, and Microsoft® Exchange E-Mail and other BackOffice products and related services. The MCSE credential is designed for IT professionals working in any sized environment whether simple or complex.



### Special Prices for Academic Users

We are also members of the Microsoft® Authorised Education Reseller (AER) programme, which allows us to sell Microsoft products at special academic prices to qualifying educational users.

We ensure that we can create innovative offerings to help those in education realise their full potential through IT.

## Morris Owen commitment & assurance

*Our many years of business experience mean that we are well aware of the essential need for longevity in any business critical relationship. This is a principal driver behind GHS being joint ventured with a long established, well respected firm of Chartered Accountants, Morris Owen. Established in the 1930s with offices in Swindon and Cirencester, we have immense knowledge within the firm, of the issues facing all levels of business from owner manager to enterprise level. This knowledge coupled with the technical expertise from GHS enables us to offer a robust, reliable professional service"*

Rob Harman,  
Partner, Morris Owen



## About Us

Grant and Mike's working relationship has spanned over a decade and several different companies. Their combined skills set and personalities helped to bring about the beginnings of GHS. Morris Owen recognised the lack of professional IT support for their client base and business generally in the Swindon area, and initiated a Joint Venture with GHS.

### Grant Hume, Technical Director

Grant has been in IT for 10 years starting at a local computer reseller in Swindon. Working his way up to Technical Manager, with a number of junior staff reporting to him, this role gave Grant great experience in hardware and software and he obtained professional IT qualifications from Intel. This role also enhanced his customer care skills as he looked after a large amount of small and medium sized businesses in Swindon and the surrounding area.

Grant then moved on to work for a large civil engineering company where he honed his Server support skills and became an MCSE, in addition to the day job of setting up foreign networks to bring international offices into the corporate WAN.

### Mike Goldsworthy, Technical Director

Mike started working for one of the original ISP's in England in 1995 providing customer technical support, and developed in time to managing the WAN and servers. After the ISP was bought out by a large marketing company, Mike then worked in their headquarters in London providing total support to their network.

Mike then moved back to the South West, changing companies to provide remote access support for a large blue chip company. Mike also then worked for the same civil engineering company as Grant, where he was responsible for their mail messaging network and mission critical servers. He also qualified as an MCSE and then progressed to the Research and Development team.

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■ GHS (UK) Limited ■ 43-45 Devizes Road ■  
■ Swindon ■ Wilts ■ SN1 4BG ■  
■ t: +44 (0) 1793 603995 ■ f: +44 (0) 1793 603996 ■  
■ email: info@ghsuk.net ■ website: http://www.ghsuk.net ■

bringing an added dimension  
to your business